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Hutchison 3G UK Limited trading as **3** is a service provider and has provided the information in this user guide concerning what you might expect from **3** services. Sony Ericsson Mobile Communications AB is the manufacturer of the K800i handset and has provided the information on its features and use set out in this user guide.

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Sony Ericsson | K800i

3 services user guide

Get going.

Sony Ericsson | K800i

Find out what your Sony Ericsson K800i does.

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The sections in green describe **3** services, and those in black describe Sony Ericsson services.
Please refer to the Sony Ericsson manufacturer's user guide for K800i Important safety information.

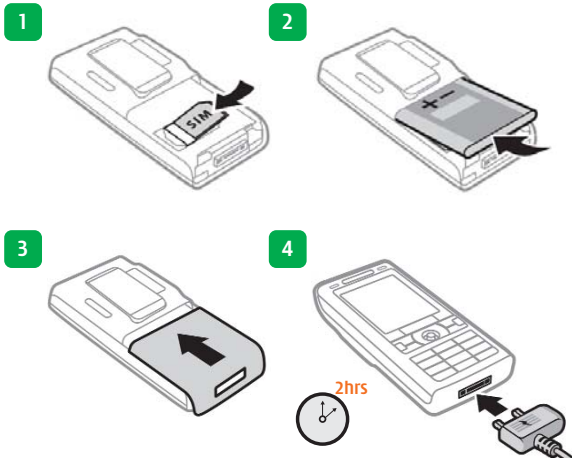
Insert your USIM and battery

Your 3 USIM can only be used in mobiles which are enabled for 3 services.

If you try to use the USIM in other mobiles you could seriously damage the mobile and may be unable to use it, including making emergency calls. If you do that, we are not responsible for any such damage or usage problems.

Illustrations

1. Insert your USIM
2. Insert your battery
3. Close the battery cover
4. Charge your battery



Start the discovery – two ways to access Planet 3

It's free to browse **Planet 3**. You'll be advised of any costs before downloading.

Instant Viewer

The panel at the bottom of your mobile screen gives you access to the latest great stuff from **3**. It updates several times each day.

- Press up
- Press left or right
- Press to select a particular video, ringtune, story, etc.

Press Planet 3 and you can watch music videos and goals, play games and do loads more.

Music
Download full length music videos and tracks.

Tunes & Pix
Personalise your mobile to look and sound unlike anyone else's.

Games
Buy a game and keep it forever or rent one and pay less.

Football
Get the latest news, match reports, live scores and video clips.

All this plus news, showbiz, movie trailers, TV clips, comedy and more through Planet 3.

EMI Q SONY BMG BARCLAYS PREMIERSHIP SKY SPORTS KISS FHM

Handy information about your mobile

Icons on the top of the screen

- 3 video service area
- 3 voice & picture service area
- Alert profile selected – in this case silent
- Alarm set
- Multimedia messages
- Text message
- Battery strength

Power On/Off

Power socket / Earpiece connector

Speaker

Camera lens

Camera light

Camera lens cover

Take a picture or video

Slide the lens cover. Press to take.
Press to switch between camera and video

Volume up or down

Infrared port

Music play / stop

Memory slot

Get the most from your mobile

Set date and time
› Settings (#)

Select your ringtone
› Settings (#) › Sound & alerts tab

Select your wallpaper
› Settings (#) › Display tab

Make a voice call
Enter the number and press **Call**

Music Play
Direct access to Music on **3**

Send text, photo, video, email
Press for **Messages** menu

Back key
Press once to go back to the previous screen. Press for 5 seconds to return to start screen

Access voicemail
Press and hold for voicemail.

Shortcut keys
Settings (#) › press
Calls (*) › press
Contacts (8) › press

Navigate
Navigate left, right, up, down. Press to confirm.

Send and receive email
First, you have to set up your email account – see page 8

Watch music videos and goals, play games and much more
Press and hold and wait a few seconds for **Planet 3**. It's free to browse. You'll be advised of any costs before downloading

Access soft boxes
Press left or right soft key once

Install viewer
Press up to select Instant viewer

Clear character
Press to clear character(s)

Select alert profile
Press right. Press and hold to switch between general and silent

Add, find or edit a contact
Press down to find a contact. Press **More** to send or edit contacts

Voice calling and video calling

Make calls

› Enter the number.

› Press **Call** for voice calls.

› Press **More** then Make video call.

› To end a call press **End call**.

Receive calls

› To answer a call press **Answer**.

› To end a call press **End call**.

› During a video call, you'll see a large picture of the other person and a small picture of how you look to them in the bottom left of the screen.

› To stop the other person from seeing you: press and scroll to **Stop camera**.

Setting up Voicemail and Videomail

› To set up Voicemail: press and hold 1 › **Yes** › enter **+447782333123** › **OK**.

Follow the voice prompts to choose a PIN and record your greeting.

› To set up Videomail, enter 123 and press **More** then Make video call.

Follow the voice prompts to record your video greeting. The caller will see your video greeting when you can't answer a video call.

From you can...

View missed, received, dialled calls
Calls (*)

Activate call waiting
Settings (#) › Calls tab › Manage calls

Divert calls
Settings (#) › Calls tab › Divert calls

Send or withhold number
Settings (#) › Calls tab › Show / hide my no.

View own number
Contacts (8) › Options › My business card

Copy contacts between USIM and mobile
Contacts (8) › Options › Advanced

Use camera and video, and play music

Take and send photos and video clips

› Slide the lens cover at the back of your mobile to activate the camera.

› Press to select **camera** or **video**.

› Press on the right side of your mobile to take a photo or to start and stop video recording. Press again to save the video.

› Select **Send** (left soft key) and follow menu.

You can control light, brightness, quality, file size and duration. In **Camera** or **Video camera** mode select **Settings** (left soft key).

Add a photo to your contact

You can associate a photo with a contact stored on the mobile.

› Highlight the contact **› More › Edit contact ›** scroll left to and at **Picture › Add › Camera album.** Then select your preferred image.

Viewing photos or video clips

› **› File manager (7) › Camera album / Pictures / Videos.** Then select your preferred file.

Play music

› **› Entertainment (3) › Music player**

Set up your email

Set up your username

To set up your **3mail** you need to have set up a Voicemail PIN first.

› Press Planet 3 and select Go to Services. Scroll to **Mail** and press ●.

› Scroll to **Enter username** and press ● for the text prompt. Key in your preferred username (eg johnsmith), scroll down to **Done** and press ●. Then press ●.

› If this name has already been taken you will be asked to choose again. Once your username has been accepted your email address will be johnsmith@3mail.com

Set up your profile

› ● › **Messaging › Email › Settings › 3Mail › More › Edit account**

› Scroll to **Username** and key in your mobile number starting with 447xxxxxxxx but without plus (+). Scroll down to **Password** and key in the 4-digit PIN you selected for Voicemail. Scroll up to **Email address** and key in your email address (eg johnsmith@3mail.com).

You're now ready to send and receive emails from your **3mail** account.

Collect emails from other accounts

To collect emails from other accounts you need to set up your POP3 email account.

› Press Planet 3 and select Go to Services. Scroll to **Mail** and press ●. Scroll to Mail and press ●. Scroll to **Settings** and press ●. Scroll to **Manage other mail** and press ●. At **Add new account** press ●.

› Scroll to **Name this account**, press ● for the text prompt and enter a name for the account. Then do the same in turn for **POP3 server address**, **POP3 Username**, and **POP3 user password** and select **Done** and press ●.

You can check these details with your email / internet service provider.

You're now ready to collect emails from another email account.

Help with entering text

› To switch between lower case, upper case and predictive text press *.

› To enter numbers, press the specific key for 3 seconds.

Text, multimedia and email messages

› Press ◄● to select text or picture message.

Send a text or multimedia message

› To send a text: write the message **› Continue › Contacts look-up** or **Enter phone no** **›** enter phone number **› OK › Send**.

› To send a multimedia message (picture msg) to a mobile or email address: **› More › Add picture / sound / video › Camera album ›** select your file **› Continue › Enter phone no.** or **Enter email addr. ›** enter contact details **› Send**.

Send and receive emails

› To send an email you first need to set up email on your mobile – see page 8.

● › **Messaging › Email › Write new ›** enter your subject **› Continue ›** write your message **› Continue › Enter email addr: › OK › Send**.

› To retrieve an email: ● › **Messaging › Email › Inbox › More › Send & receive**.

› To reply to an email: **Reply** (left soft key).

› Browse into Mail: press Planet 3 and select Go to Services. Scroll to **Mail** and press ●.

From the browser you can send emails and view and manage emails, voicemails, faxmails and contacts.

Help with entering text

› To switch between lower case, upper case and predictive text press *.

› To enter numbers, press the specific key for 3 seconds.

› To insert a symbol, template, emoticon or contact number select **More** (right soft key).

› To insert a space press #.

Share your pictures and video clips

Share video clips - SeeMe TV

SeeMe TV is a new channel on **3** where you're the star. Simply record a clip and submit it. We'll publish it if we can and if someone pays to watch it, you'll even be paid.

› Take a video, then send it to **32323**.

Watch SeeMe TV

› Press Planet 3 and select Go to Services.

› Scroll to **SeeMe TV** and press .

› Scroll to your preferred topic and then select the clip.

Share your pictures and video clips with friends

3's **My Gallery** allows you to store and share your pictures and videos clips instantly.

› Take a photo or video, then send it to 3333.

› You'll receive a text message with your password to access **My Gallery** on **three.co.uk/mygallery**

› Visit **three.co.uk/mygallery**

› Enter your **3** mobile number and the password you received.

You can invite friends to visit your gallery as well as change your password from **three.co.uk/mygallery**

There are User Rules and Terms and Conditions for the use of **My Gallery**. See **three.co.uk/mygallery** for details.

You must get permission from anyone in your video before you send it. By sending a video you agree to SeeMe TV's other rules (see **three.co.uk/seemetv** for full t&cs and info on how you will be paid). It costs 50p to send a video to **32323**.

Transfer files between your mobile and PC

Install the software before you attach your mobile to your PC. You'll need: Windows 2000 Professional or Windows XP Home or Professional; a USB port and CD-ROM drive.

Install the file transfer software

› Close down any open applications on your PC and load the **Sony Ericsson CD** that came with your mobile. The installation should begin automatically, otherwise select **run** on your PC, and enter **D/E: start.exe** then click on **start.exe** to install **PC Suite.** Then follow the Wizard to install. The USB cable drivers are installed automatically with the PC Suite software.

Connect mobile and your PC

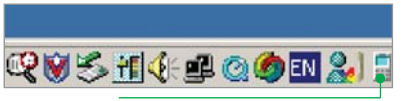
› Connect your mobile and PC using the USB cable. It will automatically install drivers to connect your mobile and PC.

› Select **Phone Mode** on your mobile.

Customise synchronisation settings

› Right click on **My Sony Ericsson K800** in the bottom right corner of your PC.

› Select **Sync Manager.**



Right click on the **Sync Manager**

In the pop up screen

› Select **Settings**. Then in the pop up menu select **Contacts** or **Calendar** and follow onscreen instructions.

› Select **Advance Sync** for further settings. Please read the different features carefully and then select the appropriate feature for synchronisation.

Synchronise contacts and calendar

› Right click on in the bottom right corner of your PC and select **Synchronise Now** to start the synchronisation.

Transfer files between your mobile and PC

Transfer images and videos

› Right click on **My Sony Ericsson K800** in the bottom right corner of your PC.

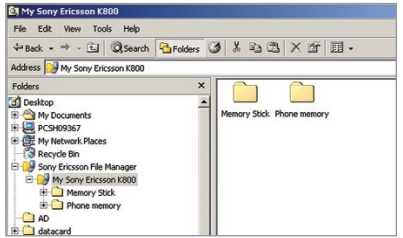
› Select **File manager**.

In the pop up screen

› Select **My Sony Ericsson K800**.

› Select **Memory Stick / Phone memory.**

Then drag and drop relevant picture, audio or video between your mobile and PC.



In some cases you'll need to convert files, for example to view a video on your PC in Windows Media Player that you captured on your mobile, or to listen to an audio file that you transferred to your mobile. You'll find a number of converters to download in the **Customer** section of **three.co.uk**

Please note that transferring copyright-protected content, eg music and football videos, without the copyright owner's consent is against the law and it breaks your agreement with **3**.

Helpful information – My 3

Manage your account and learn about 3 services direct from your mobile

› Press MENU and select Go to Services. Scroll to and press Through **My 3** you can keep track of your bill and and see how many minutes and messages you have left, whether Pay Monthly or Pay As You Go. You can also learn more about **3**'s services through a selection of videos and tasters. All **My 3** services are free.

Find out more about 3's services

› Visit **three.co.uk**

› For more information on **My 3** visit **three.co.uk/my3**

› Email **customer.services@3mail.com** or call customer services on 333 (0870 7330 333 from another phone).

Useful numbers

	Mobile	Other phones
3 customer services	333	0870 7330 333
Mail (voicemail, email and faxmail)	123	07782 333 123
Videomail	123 (Select video call option)	
WePay top-up	444	0870 7330 444
Directory enquires	118 333	118 333
International directory enquires	118 313	118 313
Disabled and elderly enquires	195	
Emergency calls	999	999

Getting the most from your battery

› You can recharge your battery several hundred times before it will need replacing. You don't need to fully discharge it before recharging.

› Don't expose the battery charger to direct sunlight or use in areas of high humidity such as a bathroom. Battery life will decrease if you expose it to temperatures below -10°C or above 45°C.

› If you charge your battery regularly and you notice a decrease in talk time or an increase in charging time, then it's probably time to buy a new battery.